

## MANUFACTURER'S WARRANTY

Valid 1 January 2023 until 31 December 2023

Bostik branded products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products replaced or repaired if they fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to your rights under the Australian Consumer Law, Bostik branded products are warranted to meet the performance requirements set down in their Technical Data Sheet, for a period of 10 years from the date of manufacture. This is provided the products are stored and used within the guidelines set down in the Technical Data Sheet. All workmanship during use and installation must be carried out in accordance with any relevant Australian Standards, and applicable Building Codes.

This warranty excludes failure from damage by third parties, defective coverings and substrates, construction failure, and distortion or settling of the sub-strata.

Subject to your rights under the Australian Consumer Law, Bostik's sole responsibility and liability under this warranty and otherwise with respect to the product is to supply replacement product. Bostik Australia reserves the right to inspect any alleged failure. No responsibility will be accepted unless a representative of Bostik Australia is afforded the opportunity to inspect any alleged failure. All other conditions or warranties whether express or implied by any other representation, statement or correspondence on the part of the Company are hereby excluded.

All warranty claims must be forwarded in writing to Bostik's Technical Services Department, Level 1, 6 English Street, Essendon Fields 3041, Victoria AUSTRALIA 1300 267 845, <u>custserv.australia@bostik.com</u>, business hours 7am-5pm Monday to Friday AEST

Sugan Naidoo

Technical Director Bostik Australia Pty Ltd.

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