



# PanelTack™ Limited Warranty Request Form

## FOR PANELTACK™ INSTALLATION SYSTEM FOR VENTILATED WALL PANELS AND FAÇADE CLADDING

### PRODUCT WARRANTY REQUEST FORM INSTRUCTIONS

**PLEASE READ:** A claim **CANNOT** be made on the PanelTack™ Limited Warranty without completion and submittal of the following:

- A separate PanelTack™ Jobsite Daily Log Form (attached to the PanelTack™ Limited Warranty Request Form) completed *for each day* of installation with PanelTack™;
- Jobsite adhesion test results, as completed by the Mandatory Adhesion to Substrate Field Test described in the PanelTack™ Limited Warranty Request Form (detailed below);
- A completed PanelTack™ Limited Warranty Request Form; and
- Written proof of purchase of PanelTack™.

Visit PanelTack™ at [www.bostik.com/us/](http://www.bostik.com/us/) to download the official PanelTack™ warranty forms.

Any claims must be made within 15 days of discovery of an alleged breach of the Limited Warranty and within the Warranty Period. You must send written notice of your claim to:

[techservice@bostik.com](mailto:techservice@bostik.com)

Bostik, Inc.

ATTN: C&C Tech Service

11320 W. Watertown Plank Road

Wauwatosa, WI 53226-3413

Written proof of purchase must be submitted with the notice of claim. **NO CLAIM WILL BE VALID UNDER THIS LIMITED WARRANTY IF ANY REPAIR OR REPLACEMENT WORK IS DONE BEFORE BOSTIK IS GIVEN AN OPPORTUNITY TO INSPECT THE INSTALLATION AND TAKE SAMPLES.**

### MANDATORY ADHESION TO SUBSTRATES PRETEST (ASP) — FIELD (JOBSITE) TEST

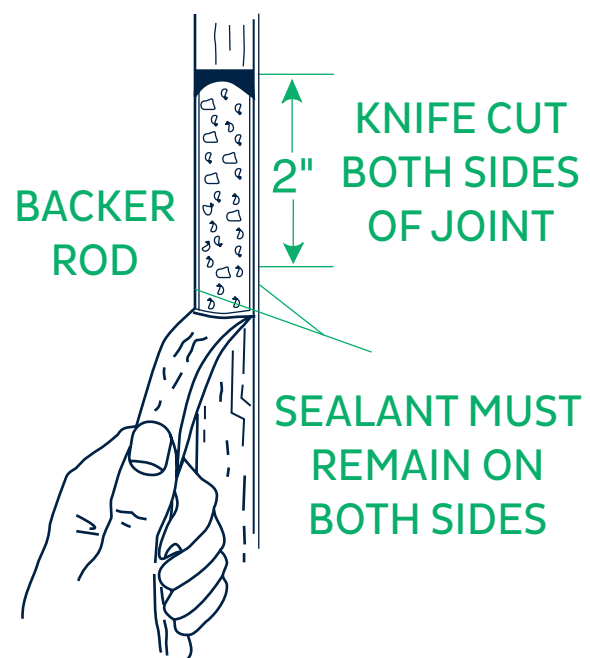
A hand-pull test must be conducted before the job starts and at regular intervals during each unique construction phase. It must be conducted on the jobsite/mock-up after the product is fully cured, usually within 7 to 21 days.

### PROCEDURE

1. Prepare and install the PanelTack™ System per the detailed instruction on the applicable Technical Data Sheets and in addition to any directives from Bostik personnel. Allow to fully cure.

2. Make a knife cut horizontally from one side of the joint to the other.
3. Make two vertical cuts approximately two inches long, at the sides of the joint, meeting the horizontal cut at the top of the two-inch cuts.
4. Grasp the two-inch piece of product/s firmly between the fingers and pull down at a 90° angle or more, and try to pull the uncut product out of the joint.
5. If adhesion is sufficient, the product/s should tear cohesively (tear within itself).
6. **Pictures are required** as it is a means to confirm your findings. Forward all pictures along with the Product Warranty Request Form/PanelTack™ Jobsite Daily Log to Technical Service at [techservice@bostik.com](mailto:techservice@bostik.com).

### Mandatory Adhesion to Substrate (ASP) Field Test



# PANELTACK™ JOBSITE DAILY LOG

Please complete this form and return it to Bostik seven (7) days after finishing the installation. This is required for a valid warranty.

## PROJECT

Project Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Project Description: \_\_\_\_\_  
Project Start Date: \_\_\_\_\_ Estimated Project Completion Date: \_\_\_\_\_ Size of the Project: \_\_\_\_\_ sq. ft.  
Architect: \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \_\_\_\_\_

## CONTRACTOR / INSTALLATION COMPANY

Company: \_\_\_\_\_ Address: \_\_\_\_\_  
Supervisor: \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \_\_\_\_\_  
Installer's name(s): \_\_\_\_\_ Training Received? Yes \_\_\_\_\_ No \_\_\_\_\_

## WEATHER CONDITIONS

Sunny \_\_\_\_\_ Cloudy \_\_\_\_\_ Windy \_\_\_\_\_ Light Rain \_\_\_\_\_ Heavy Rain \_\_\_\_\_ Thunder \_\_\_\_\_ Snow \_\_\_\_\_ Dry \_\_\_\_\_ RH: \_\_\_\_\_ %  
Air Temperature (AM): Min: \_\_\_\_\_ °F Max: \_\_\_\_\_ °F Air Temperature (PM): Min: \_\_\_\_\_ °F Max: \_\_\_\_\_ °F

## PANEL INFORMATION

Type: \_\_\_\_\_ Manufacturer: \_\_\_\_\_ Model: \_\_\_\_\_ Adhesion Tested by: \_\_\_\_\_  
Height: \_\_\_\_\_ in. Width: \_\_\_\_\_ in. Thickness: \_\_\_\_\_ in. Separation between each batten: \_\_\_\_\_ in.

**IMPORTANT:** Panels and substructure should be in compliance with Bostik Technical Data Sheets and panel manufacturers' Technical Data Sheets. All surfaces must be clean, structurally sound and free of contaminants such as dust, dirt, loose particles, oil, grease, and any other material.

## APPLICATION INFORMATION

Substructure Pretreatment: \_\_\_\_\_ Primer PanelTack™ Drying Time: \_\_\_\_\_ minutes  
\_\_\_\_\_ Primer SX Black™ Drying Time: \_\_\_\_\_ minutes

Panel Pretreatment: Was the panel sanded? Yes: \_\_\_\_\_ No: \_\_\_\_\_  
\_\_\_\_\_ Primer PanelTack™ Drying Time: \_\_\_\_\_ minutes  
\_\_\_\_\_ Primer MSP™ Drying Time: \_\_\_\_\_ minutes  
\_\_\_\_\_ Primer Q™ Drying Time: \_\_\_\_\_ minutes

PanelTack HM™ 20 oz. Sausages, Batch Number: \_\_\_\_\_

Was the PanelTack™ FoamTape™ applied on the entire length of the support structure? Yes \_\_\_\_\_ No \_\_\_\_\_

Was the PanelTack HM™ applied on the entire length of the support structure? Yes \_\_\_\_\_ No \_\_\_\_\_

Was the PanelTack HM™ applied using the triangular nozzle included with the product? Yes \_\_\_\_\_ No \_\_\_\_\_

Was the panel pressed until it make contact with the PanelTack™ FoamTape™? Yes \_\_\_\_\_ No \_\_\_\_\_

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Please return this form (completed) and with any required support material(s) to:**

Bostik, Inc.  
ATTN: C&C Technical Service  
11320 W. Watertown Plank Road  
Wauwatosa, WI 53226

[techservice@bostik.com](mailto:techservice@bostik.com)

BOSTIK HOTLINE™

Smart help™  
**1-800-726-7845**

Bostik, Inc.  
11320 W. Watertown Plank Road  
Wauwatosa, WI 53226  
[www.bostik.com/us/](http://www.bostik.com/us/)

